



## Knowledge cluster on improving services through digitalisation

**Lutz Kubitschke (empirica)**

# Knowledge cluster on improving services through digitalisation

- ✓ 25 rural communities from 14 countries applied
- ✓ Diverse range of structural characteristics covered
- ✓ 20% had a specific project idea.
- ✓ A multi-stage methodology to support rural communities on their way from an initial idea to a successful implementation project

