

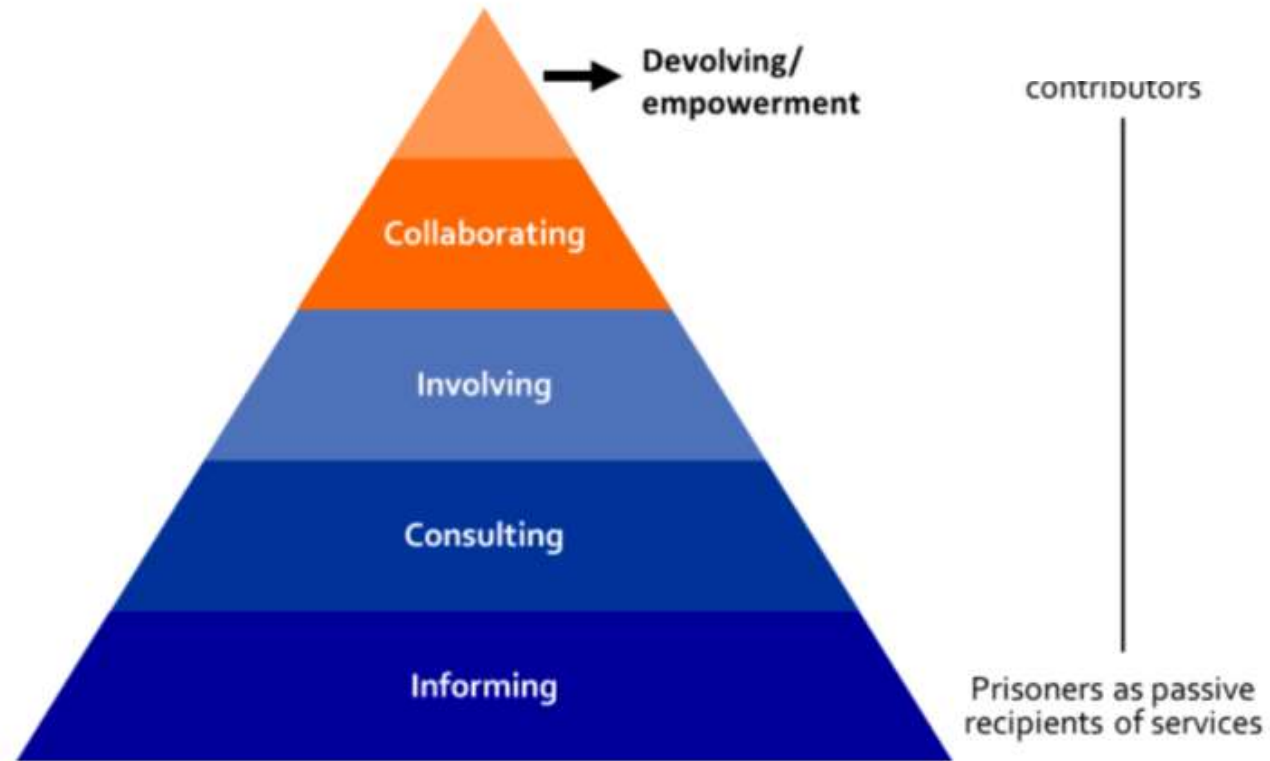
Smart municipal and town center management



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Das Land
Steiermark
österreich

Pyramid of citizen participation



Quelle: [The pyramid of citizen participation | Download Scientific Diagram \(researchgate.net\)](#)

Requirements and aspects for successful citizen participation



- **STRUCTURES: spatial, governmental and social**

Styria is a federal state, 286 municipalities, regions, LEADER-regions, associations, voluntary organisations etc.

- **HISTORY: years of endogenous and integrated support**

Visions, strategies and work plans on different levels have to be coordinated and fit together. Financing instruments for support of initiatives. (but „quick wins“ important)

- **PRESSURE: real need and interesting topic**

E.g. municipal and town centre management: concerns all citizens, but allows for concentration on focus groups also

- **ENERGY: structures or persons who care**

Care takers in municipalities, specifically established networks or institutions, best practice examples